Welcome to NOVO Health! *You're receiving this letter because your health plan offers the NOVO Health Bundled Payment Program. Here's what this means for you:*

HIGH QUALITY CARE - The providers involved in NOVO Health bundles have voluntarily met **EXTRA QUALITY STANDARDS** and work together to implement best practices and coordinate your care.

PREDICTABLE BUNDLE - Have you ever received a stack of bills from different providers for the same procedure? Were you left to wonder how many would arrive and what the total might be? *We don't like that either.* We package the services of your physician, the surgery center, anesthesia, and sometimes other services (depending on what you need) into a **SINGLE PACKAGE** called a **BUNDLE.*** The price of the bundle is known in **ADVANCE**.

MORE MONEY IN YOUR POCKET - When your procedure is scheduled at a NOVO Health Center of Excellence, you and the company that provides your health benefits will save money compared to more expensive hospital sites.
- *Many companies share a portion of their savings with employees who choose NOVO Health.*
- *Check with your HR department or call our **CARE NAVIGATOR** to learn about any extra benefits your company might offer. Complete the attached authorization form if you are interested in receiving these extra financial benefits (when available).*

LIMITED WARRANTY- Bundles include a **LIMITED WARRANTY FOR 90 DAYS** after surgery.* This means fewer bills and more peace of mind if you need additional care at our sites while you recover.

CARE NAVIGATION - Have questions? Need help connecting with one of our NOVO Health providers? Our Care Navigation team is ready to help and just a phone call away at **883-361-6686.**

NOVO Health is a community of employers, health care providers and patients who believe in doing health care better.

Thank you for joining us!.

*Details about our limited warranty and bundles are contained in our agreement with your health plan. Non-surgical bundles may have different warranty periods.